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# Nebraska State Employees Credit Union

## *State Line*

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October 2025

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### **International Credit Union Day**

Join us on Thursday, October 16<sup>th</sup> for International Credit Union Day. Stop in and visit with your credit union team and enjoy some delicious treats. We look forward to seeing you!

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### **Mobile Banking**

Have you downloaded our mobile app? You can check your balances, account history, request check withdrawals, and transfer funds between accounts. We also offer mobile deposit! Simply endorse your check with “for mobile deposit only at NSECUCU” take a picture of the check, and submit the deposit. Please be sure to read the guidelines for mobile deposit prior to submitting.

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### **Debit or Credit Card Fraud**

If you get a phone call, text, or email alerting you about potential fraud on your card, please call the number indicated to verify the transactions. Falcon Fraud will not ask for your social security number, but they may verify your birthday and recent transactions. If you believe fraud has been committed, or your card has been lost or stolen, please call 800-500-1044.

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### **Inactive Account Notice**

An inactive account is a share account that has a balance of \$250 or less and has had no activity, such as deposits or withdrawals, for 12 months. If your account has become inactive, a \$3.50 fee will be charged each month until the account becomes active. This fee does not apply if you are using other credit union services, such as a checking account, credit card, loans, or certificates of deposit on that account.

How do you avoid the fee? Use your account. You can have direct deposits, transfer deposits, deposit cash or checks, or withdraw funds when you need them. We have options to help you increase your savings, such as vacation and Christmas club accounts, certificates of deposit, and more. We are also a great source for your lending needs.

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### **Skip-A-Payment**

Need a break from making your loan payment so you can save for the holidays?

You can skip one loan payment every six months for a minimal fee of \$30 for each skipped payment. If you make bi-weekly payments, you can skip both payments that month.

The process is easy, just contact the Credit Union to complete the paperwork. The paperwork and fee must be completed at least five business days prior to the payment date.

*Not available for revolving credit, overdraft protection, or real estate loans.*

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## Holiday Closings

\*Columbus Day - Oct 13    \*Veteran's Day - Nov 11

\*Thanksgiving - Nov 27-28

\*Christmas Eve - Dec 24 close at noon \*Christmas - Dec 25

\*New Year's Day - Jan 1, 2025

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**Nebraska State Employees**  
CREDIT UNION

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330 S 16<sup>th</sup> St

Lincoln, NE 68508

Member Service Representatives:

Jada Cash: [jada@nsecu.org](mailto:jada@nsecu.org)  
(531) 500-3147

Jenny Briseno: [jenny@nsecu.org](mailto:jenny@nsecu.org)  
(531) 500-4003

Hannah Rhoads: [hannah@nsecu.org](mailto:hannah@nsecu.org)  
(531) 500-4482

Loan Officers:

Tamara Ostwald: [tamara@nsecu.org](mailto:tamara@nsecu.org)  
(531) 500-2875

Chris Hoffschneider: [chris@nsecu.org](mailto:chris@nsecu.org)  
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*Federally Insured by the National Credit Union Administration*

