

Phone Number Spoofing

Important Security Alert: Phone Number Spoofing Scam

We want to alert our members that fraudsters are impersonating Nebraska State Employees Credit Union by spoofing our phone number. The ID on the phone has says “NDESCU”, which is incorrect. These scammers may call pretending to be NDESCU employees and attempt to con you into sharing sensitive information.

Remember Nebraska State Employees Credit Union will never call you to request your:

- Online Banking or Mobile App login credentials
- One-time passwords (OTP)
- Card numbers or personal financial information

If you receive a suspicious call, do not share any information. Instead, hang up immediately.

What Is Phone Number Spoofing?

Phone number spoofing is when scammers falsify the caller ID to make it appear as though the call is coming from a trusted source, like NDESCU. This tactic is used to gain your trust and extract personal or financial information. Always verify the caller by contacting us directly through our official channels.

Be Cautious with Embedded Links

Scammers may also send emails or texts with embedded links that appear legitimate. An embedded link hides the actual URL behind text or an image. Before clicking, **hover over the link** (on a computer) or **long-press it** (on a mobile device) to preview the real destination. If it looks suspicious, don't click. Watch for phishing signs like poor grammar, urgent language, or generic greetings—and never open unexpected attachments.

Your security is our top priority. Stay vigilant and please contact us directly if you have concerns.