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# Nebraska State Employees Credit Union

## *State Line*

April 2023

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### Online Banking Services

Have you enrolled in your online banking service, It's Me 24/7? You can check your balance, account history, request check withdrawals, and transfer funds between internal accounts and accounts at other financial institutions! If you have a checking account, you can also take advantage of FREE bill pay. If you download our mobile app on your smart phone, you can check balances, transfer funds, and use mobile deposit. Give us a call, and we will be happy to assist you in setting up these services.

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### Dormant Account Notice

A dormant account is a share account that has a balance of \$250 or less and has had no activity, such as deposits or withdrawals, for 12 months. If your account has become dormant, a \$3.50 fee will be charged each month until the account becomes active. This fee does not apply if you are using other credit union services, such as a checking account, credit card, loans, or certificates of deposit on that account.

How do you avoid the fee? Use your account. You can have direct deposit, transfer deposits, deposit cash or checks, or withdraw funds when you need them. You can also use mobile deposit! We have options to help you increase your savings, such as vacation and Christmas club accounts, certificates of deposit, and more.

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### Debit or Credit Card Fraud

If you get a phone call, text, or email alerting you about potential fraud on your cards, please call the number indicated to verify the transactions. Falcon Fraud will not ask for your social security number, but they may verify your birthday. If you believe fraud has been committed, or your card has been lost or stolen, please call 800-500-1044.

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#### **Holiday Closings:**

Memorial Day - May 29

Juneteenth - June 19

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Nebraska State Employees Credit Union  
330 S 16<sup>th</sup> St, Lincoln, NE 68508

Ph: 402-471-2561 Fax: 402-471-2869  
www.nsecu.org

Loans: [Chris@nsecu.org](mailto:Chris@nsecu.org)  
[Tamara@nsecu.org](mailto:Tamara@nsecu.org)

Member Services: [Jenny@nsecu.org](mailto:Jenny@nsecu.org)  
[Jada@nsecu.org](mailto:Jada@nsecu.org)

*Federally Insured by the National Credit Union Administration*

